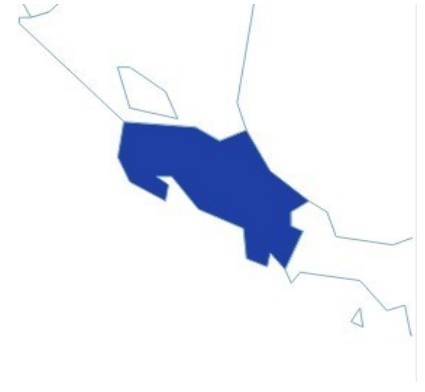




Working for

Public finance

- Improvement of budgetary structures and programmes, including a methodology for determining the unit cost of products (public goods and services).
- Improvement of the culture of evaluation and institutionalisation of public policy evaluation through the performance of impact and efficiency evaluations and the design and implementation of a national register of evaluations.
- Creation of Accounting and Tax Support Centres (NAF) to assist low-income legal and natural persons at the National University and the National Distance University.
- Inclusion of tax culture in the new Social Studies curricula for primary and secondary education approved by the Higher Council for Education (CSE), and creation of a support guide for secondary school teachers and multimedia materials for primary schools.
- Establishment of a forum for "large taxpayers".
- Establishment of a tax call centre.
- Establishment of FAQ computer applications (INFORMA).
- Approval of the regulation on transfer prices.



Employment

- Design of the management system for the Empléate Programme, innovation in the service offering, and incorporation of a development methodology for "soft" skills.
- Revision of the policy for promoting youth employment.

Justice and citizen security

- Coordination of institutional stakeholders to provide legal assistance to migrant women through the creation of a guidance and service model for migrant women to gain access to law at the national level.
- Design and launch of a strategy and plan for dissemination of the rights of migrant women. (Creation of a legal guidance and assistance house for migrant women in situations of violence (Upala)).
- Design of protocols to improve access to justice for persons with auditory and psycho-social disabilities.
- Support for implementation of the strategic plan to develop ADR mechanisms and design of a strategy to raise awareness about ADR.
- Creation of an institutional protocol to unify the parameters of criminal conciliation.
- Creation of a national referral network to address the needs of women deprived of liberty in relation to the dependency status of their family members after they are incarcerated.
- Implementation of three protocols created in 2013 for strengthening of the investigative capacity of public prosecutor's offices in cases of gender violence, improving attention to victims by the Ministry of Justice, and coordinating the intervention of all the stakeholders in the protection of victims.
- Improvement of the productive and commercial management model of the penitentiary system which makes it possible to significantly increase employment opportunities for incarcerated persons and in the semi-institutional system.
- Creation of a model programme for social-occupational reintegration specifically aimed at incarcerated women.
- Support for the comprehensive and Sustainable Policy on Public Security and the Promotion of Social Peace (POLSEPAZ).

Social protection

- Approval of a law institutionalising and expanding the RedCUDI (National Care Network) and approval of a quality management model for the centres (2014).
- Approval of the national poverty-reduction plan (56,000 families) and definition of the system under which the Presidential Social Council will operate.

Education

- Implementation in secondary education of the "Education for Comprehensive Emotional Health and Sexuality" programme, to reduce early school leaving due to pregnancy

Democratic governance

- Definition of an inter-agency coordination model between the government bodies involved in fighting corruption and institutions in the justice sector.

Consortium led by

Co-ordinating Partners



PROGRAMME FUNDED BY THE EUROPEAN UNION

Regional development

- Creation and validation of six regional development plans (six regions) incorporated into the 2015-2018 National Development Plan.
- Design and implementation of the national regional development policy.
- Approval of the draft law to establish a regional development fund.

"Transferred" experiences

In the "triangular" and "South-South" cooperation processes that arise in EUROsociAL, Costa Rica has shared relevant experiences with other countries in the region. Among others, the following initiatives are worth mentioning:

- The Costa Rican Public Defender's Office model for monitoring and execution of the sentence via video conferencing has been adapted to Argentina and Chile, and the organisational model for operation and management in this phase to Ecuador, Guatemala and Honduras.
- Support to Paraguay in the creation of an Inter-Agency Commission between the Ministry of Finance and the Technical Secretariat for Planning.
- Advising to Honduras to define a proposal for updating the Comprehensive Assistance Policy for Persons with Disabilities.

Working with...

Main participating institutions

- Ministry of National Planning and Economic Policy (MIDEPLAN)
- Ministry of Public Education (MEP)
- Ministry of Finance
- Judiciary
- Ministry of Justice and Peace
- Ministry of Labour and Social Security
- Mixed Institute for Social Assistance
- Ministry of Health
- Ministry of Human Development and Social Inclusion
- Presidential Social Council

Regional

Costa Rica participates in the Latin American Regional Development Network, promoted by Brazil and supported by EUROsociAL, ECLAC and the OCDE Development Centre.

In depth

Childcare in Costa Rica: The Care Network

Costa Rica considers it strategic to invest in care in early childhood to guarantee adequate growth and the comprehensive development of children. In this area, EUROsociAL supported this initiative by contributing the experience of European and other Latin American countries, thereby helping to create an international reference framework for childcare policies.

In 2013, the Programme supported the process of approving the law that institutionalises and expands the RedCUDI (National Care Network), which is made up of the country's childcare centres. This law, enacted in early 2014, aims to standardise, expand and increase the quality of the childcare centres for children between 0 and 6 years of age. In addition, EUROsociAL contributed to the formulation and preparation of a quality management model for childcare centres in the RedCUDI network. In order to do this, a work plan was created with the participation of European and Latin American experts who worked with the staff of the Executive Secretariat of the National Childcare and Development Network to reach agreements regarding the basic quality standards to be applied to the centres in the Network.



This initiative also has a gender component, as it contributes to promoting occupational and educational integration of women, who traditionally assume a caretaker role. With this perspective, the Programme also promoted a comprehensive approach to the situation of children and dependants of incarcerated women. Thus, the Costa Rican Public Defender's Office, with the support of EUROsociAL, has created a model for assistance to women involved in criminal proceedings who have vulnerable dependent family members, encouraging cooperation between different agencies including the Care Network.

Publications:

Protocol for certification of LESCO court interpreters.
> <http://goo.gl/7yFeg3>

Model for comprehensive assistance to women involved in criminal proceedings who have vulnerable dependent family members
> <http://goo.gl/ZdTP78>

Assistance protocol for effective access to justice by persons with psycho-social disabilities
> <http://goo.gl/kfXoqj>

Teaching Guide for Tax Education
> <http://goo.gl/dITUUs>

