



Working for

Justice

- Preparation and introduction of an protocol to reduce barriers to access to justice for young black people in a situations of violence.
- Opening of the House of Rights of Cidade de Deus and scaling up of the House of Rights model to the national level.
- Preparation and introduction of a Strategic National Plan to develop Alternative Dispute Resolution Mechanisms, with a particular emphasis on community justice.
- Preparation and implementation of protocols for investigation of gender-based crimes of violence, and inter-agency coordination between the public prosecutor's office and the police.
- Formulation and implementation of a plan to incorporate productive activities into three associations for protection of and assistance to incarcerated persons.
- Advisory services to the Community Justice Programme (ADR Action).



Social dialogue

- Support for the creation of the Economic and Social Councils Network for Latin America and the Caribbean (CESALC), led by Brazil.

Social protection

- e-Social platform to enable improvements in the unified management processes for contributions and regularisation of labour relations.
- Implementation of a Assistance Protocol for street children.
- Approval of a new legal and regulatory framework for integration of domestic day workers into the system of rights recognised by the Constitutional Amendment Proposal (PEC).
- Implementation of a new SAGI monitoring mechanism for analysing the situation of people living in poverty.

Regional development

- Preparation of a new National Policy for Regional Development.
- Brazil chairs the Latin American Regional Development Network supported by EUROsociAL in conjunction with the OECD Development Centre and ECLAC.

Public finance

- Restructuring of the Brazilian land registry and taxpayer registry to improve electronic inspection systems and reduce tax evasion.
- Implementation of an online appointment system and establishment of a call centre.
- Preparation and implementation of the 2014-2017 National Tax Education Plan.
- Design and implementation of a tax education strategy.
- Integration of fiscal education into higher education in all Brazilian universities.

Democratic governance

- Creation of a Legal Aid Centre for Corruption Whistleblowers (pilot).
- Implementation of alternative dispute resolution mechanisms in transparency and access to information.

Consortium led by

Co-ordinating Partners



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“Transferred” experiences

In the “triangular” cooperation processes that arise in EUROsociAL, Brazil has shared important experiences with other countries in the region. Among others, the following initiatives are noteworthy:

- Support to the Uruguayan Ministry of Social Development for preparation of the Manual of Technical Approaches for Management and Services in the territory.
- Support to the Colombian Department of Social Prosperity in the preparation of a CONPES document for the organisation of all conditional transfer programmes.
- Support to the Ecuadorian Ministry of Economic and Social Inclusion to set up the Planning, Monitoring, Tracking and Evaluating System for productive enterprises in the Social and Solidarity Economy and for monitoring and evaluation of the impact of social policies.
- Support to Paraguay and Guatemala for implementation of electronic invoicing.
- The Brazilian Federal Reserve is supporting the creation of Accounting and Tax Support Centres for low-income legal persons and individuals in the region: Costa Rica, Guatemala, Mexico and Chile.
- Support to Colombia and Peru in the creation of a pro-ethics registry for private companies in collaboration with the Controller-General of the Union and the Ethos Institute.
- Support by the Ministry of National Integration to Costa Rica and Honduras on management of territorial public policy management and coordination instruments with the different sub-national levels: national, regional and local.
- Brazil is a leader in the region in matters of community justice.
- Technical cooperation on methodological questions related to statistical surveys applied to the labour market and distance training of employment service operators.

Working with...

Main participating institutions

- Ministry of National Integration
- Economic and Social Development Council (CEDES)
- Anísio Teixeira National Institute of Studies and Educational Research
- Ministry of Finance
- Brazilian Federal Reserve
- Ministry of Planning, Budget and Management
- Ministry of Justice
- Federal Public Ministry
- Ministry of Labour and Employment (MTE)
- Ministry of Education
- Ministry of Social Security (MPS)

In depth

Houses of Rights

EUROsociAL has supported and accompanied the establishment of houses of rights in Brazil. The first of these was opened in 2013 in Cidade de Deus. The Programme has collaborated with the Secretariat of Judicial Reform of the Brazilian Ministry of Justice to contribute to the peace process in this favela (slum) by introducing houses of rights that provide basic services to ensure access to justice and the law. It has also helped to design how services are provided and given legal guidance. The intervention model is based on the Argentine experience and is marked by flexibility and a person-centred approach. Throughout 2013, EUROsociAL facilitated participation by civil servants from the Secretariat of Judicial Reform of the Ministry of Justice and the Secretariat for Social Welfare and Human Rights of the State of Rio de Janeiro in a study visit to learn about the Argentine model first-hand. This visit gave the participants the opportunity to gain direct experience of how the Argentine Centres for Access to Justice operate and how they are adapted to the specific realities of each neighbourhood.

From January to September 2014 the houses of rights served 1,100 people, most of them in regard to processing basic documents (birth certificates, identity cards, etc.) without which they are unable to access the law and pursue justice. There is a plan to scale up this experience to the national level.



Providing leadership to networks:

Brazil plays a noteworthy role as a promoter of regional networks. In terms of regional development, Brazil, with the support of EUROsociAL, has contributed to the creation of the Public Policy Network for Regional Development. As the main promoter, it chaired the network from its creation in 2013 to 2015.

For its part, Brazil's Economic and Social Development Council, (CEDES) is one of Latin America's most consolidated Economic and Social Councils. To coincide with the tenth anniversary of CEDES, in 2013 the Economic and Social Councils Network for Latin America and the Caribbean was formally launched by EUROsociAL and led with the technical support of the European Economic and Social Council and the Spanish ESC.

Publications:

Mecanismos alternativos de solução de conflitos na América Latina no âmbito da justiça comunitária [Alternative Dispute Resolution Mechanisms in Latin America in the area of community justice]

> <http://goo.gl/Y505u1>

Manual de boas práticas para o combate ao racismo por meio do trabalho dos agentes comunitários de justiça e cidadania no Brasil [Manual of best practices for combating racism by working with community justice and citizen agents in Brazil]

> <http://goo.gl/7qv703>



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